

## FAQ

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What are the washing instructions?

The instructions are as follows:

Machine wash cold. Wash dark colors separately. Use non-chlorine bleach only if needed. Tumble dry low. Do not iron decoration. Do not dry clean if decorated.

If the shirt was printed using specialty inks- Glow in the Dark, Foil, Felt, etc, washing inside out helps preserve the ink.

The tees are 100% pre-shrunk Organic cotton shirts but expect some shrinkage and purchase accordingly. To lessen this, try hang drying your tees.

Why do some tees cost more?

The price varies based on the complexity of the design and printing processes used to create it.

What is your policy on returns?

God is good and we try to be good too! The Fullness Folks want you to love what you order. If you're not satisfied with your purchase, please return the item(s) for an exchange, refund or credit. All returns must be made within 30 days of placing your order. We do not accept returns or exchanges after the 30 day period.

Please indicate in writing what you are returning and why. Please let us know if you would like to return your item(s) for an exchange, refund, or FullnessoftheFaith.com store credit.

If you are asking for an exchange, we will send your replacement item(s) at no charge. If the item(s) you request is not available when the return is processed, we will issue you FullnessoftheFaith.com credit instead. If you do not want the credit, you can email us at [info@fullnessofthefait.com](mailto:info@fullnessofthefait.com) and change it out for a refund or a different item(s).

If you are asking for a refund, you will only be reimbursed for the item(s) returned. The original shipping cost is non-refundable.

Please note: You will be responsible for the shipping charges associated with sending the return back.

All returned items must be in the original condition you received them in. We do NOT accept back washed items. If a washed item is returned, we will refuse it and ask you to pay to have it returned to you.

If you have any other questions about returns please feel free to email [info@FullnessoftheFaith.com](mailto:info@FullnessoftheFaith.com)

In order to process your return, please include your name, email address and order number along with the items that you are returning.

The item I received was defective or incorrect. Do I have to pay to ship it back to you?

If you received the wrong item or if the item is defective, we will reimburse you for the cost of shipping the item back to us. Please send the item back regular mail and include your receipt with the return. We will not reimburse for express shipping. We also cannot refund the original shipping cost.

I sent back a return, but haven't heard anything back?

Returns can take 1-2 weeks to be processed once we receive them. When your return is processed, we will send you a notification email. Check your spam folder to make sure the notification didn't get marked as spam.

What is your privacy policy?

We respect your right to privacy. At FullnessoftheFaith.com we collect only the information necessary for us to complete your order or to contact to you regarding the status of your order. The information we collect includes your name, email address, shipping address, and billing address. FullnessoftheFaith.com does not store your credit card information.

FullnessoftheFaith.com will not rent or sell your name or personal information without your permission.

FullnessoftheFaith.com does utilize "cookies" to help recognize you as a repeat visitor and to track traffic patterns on our site. This information is completely anonymous. We use this information to improve the user-friendliness and functionality of FullnessoftheFaith.com

FullnessoftheFaith.com reserves the right to update this privacy policy at anytime. Updates to our privacy policy will be sent to the email address that you have provided us.

My tracking number isn't working! Why?

Likely your order was just shipped. Tracking numbers can take up to 72 hours to be updated. Check back in 24 hours and the information should be updated.

### How do I use a coupon or gift certificate?

You can enter a coupon or gift certificate code during the first step of the checkout process. Under the shopping cart, there is a field to enter a coupon code or gift certificate code. You can only enter one code per order. When you use a coupon or gift certificate, the amount will be deducted from the order total. If there is a balance, the amount will remain on the coupon or gift certificate code to be used on future orders.